



# FLEXSYS

## WHY PRODUCT STEWARDSHIP IS A SHARED RESPONSIBILITY

The purpose of the Product Stewardship Code of Management Practices is to make environmental health and safety protection an integral part of designing, manufacturing, marketing, distributing, using, recycling and disposing of chemical products.

We believe that an effectively managed product stewardship process shows our commitment and leadership, and enables us to meet the increasing demands for safer and more environmentally sustainable products.

Everyone involved with the product has responsibilities to address the world's interest in a healthy environment and in products that can be used safely. We are each responsible for providing a safe workplace, and all who use and handle products must follow safe and environmentally sound practices. Successful implementation is, therefore, a shared responsibility.



## FLEXSYS RESPONSIBILITIES

- Manage our products, plants and processes to meet the principles of Responsible Care.
- Provide accurate and detailed product labels and MSDSs in a timely and efficient manner.
- Provide technical expertise, training and seminars for customer support.
- Actively participate in industry councils, technical societies and trade associations to gather information and characterize the risks associated with chemicals.
- Advise all users on the safe disposal of products.
- Establish and maintain working partnerships with our customers, suppliers, distributors and toll manufacturers for mutual benefit, problem resolution and long-term business continuity.

## SUPPLIER RESPONSIBILITIES

- Provide Flexsys with accurate and detailed ES&H, handling and disposal information of their products.
- Work with Flexsys to train employees on the safe storage, handling, use and disposal of their products.
- Advise Flexsys in selecting the most suitable product form/delivery system.



A Responsible Care Company

## CUSTOMER RESPONSIBILITIES

- Handle our products in such a way as to minimize risk to their employees, their neighbors and the environment.
- Provide employee access to all Flexsys-supplied MSDSs and other ES&H information.
- Report to Flexsys all health, safety or environmental complaints that may be related to our products.



## DISTRIBUTER RESPONSIBILITIES

- Manage their business according to the principles of Responsible Distribution or other equivalent system.
- Provide customers with the latest versions of all Flexsys MSDSs and other ES&H information.
- Train their workforce on the hazards and risks associated with Flexsys products.

## Toller Responsibilities

- Demonstrate their capability and willingness to meet Flexsys standards in the operation of their plants and processes.
- Exhibit a history of compliance with all applicable regulations as well as a demonstrated ability to safely handle all raw materials and products from



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## Product Stewardship

*Improved health, safety and environmental protection are strong tangible benefits to be derived from a well-managed Product Stewardship Process, but there are other longer term intangible benefits too.*

- **Goodwill** - Product Stewardship promotes proactive involvement from employees, suppliers, customers, shareholders and others whose goodwill is essential to our businesses in good times and bad.
- **Increased Productivity** - Those who see tangible evidence of their company's commitment to health and safety, and who are themselves actively involved in Product Stewardship, tend to be more productive and more supportive of company-wide goals.
- **Enhanced Credibility** - Voluntarily pursuing the Product Stewardship Process is a positive and open sign of your commitment to protect human health, safety and environment.
- **Cost Savings** - Investment in health, safety and environmental protection early on in the product life cycle may preempt far greater expenditure for remediation or other corrective measures.
- **Competitive Advantage** - Product Stewardship anticipates and addresses the increasing demand for safer, more environmentally sound products - demands that translate into sales. Product Stewardship also involves strengthening relationships with customers, thus improving the quality and timeliness of market information.
- **Reduced Liability** - Active participation of tollers, distributors, suppliers and employees should help ensure the proper handling of raw materials and finished products thus mitigating potential liabilities.

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Business to Business Partnerships